

TOP KNOBS

Change to Top Knobs and Atlas Homewares Flat Rate Freight Program

Several years ago, we launched our Flat Rate shipping program to make pricing freight easy for your customer. It has been a few years since we last reviewed and updated this program, and as you are aware, freight costs have significantly increased during this period. Starting April 25th, we will be making a modest increase to the program.

The details of these changes are as follows:

- Orders Under \$100: \$11 flat rate per shipment (\$7.75 freight plus \$3.25 packaging & handling fee)
- Orders \$100 and Over: \$16 flat rate per shipment (\$12.75 freight plus \$3.25 packaging & handling fee)

Information on the Flat Rate Expedited Program:

UPS SERVICE	<\$25	\$26-\$200	\$201-\$800	>\$800
RED (1 DAY)	\$45	\$60	\$85	Call for a quote
BLUE (2 DAY)	\$30	\$55	\$75	Call for a quote
ORANGE (3 DAY)	\$20	\$30	\$50	Call for a quote

- Remember, if an order is drop shipped, there is an additional \$3.75
- Expedited service orders usually ship the same business day if the order is received by 2:00 pm Eastern Time and the account is current
- Cash on delivery (COD) orders are billed at regular UPS rates and do not qualify for the flat rate freight program

Additional Information:

- Also available but not in our Expedited Program: "UPS Next Day Early AM" and "UPS Next Day Saturday"
- Same as above for ground service, flat rate expedited is not available to Canada. We do not drop-ship to Canada